Digital transformation accelerates, as risks are rising

Digital transformation accelerates as risks are rising.

Hybrid cloud data sprawl

80% of enterprises have a hybrid cloud strategy¹

Rising cybercrime

Cybercrime increased 400% during the pandemic1

Constrained resources

75% of companies report lack of resources as a top challenge in cloud adoption4







- 1. https://www.Entrepreneur.Com/article/349509 2 .State of the Cloud Repost, Flexera, 2021
- 3. State of the Cloud Repost, Flexera, 2021



SaaS Apps are transforming the workplace

But data loss threatens productivity...

Top Causes for SaaS app data loss¹

DATA CORRUPTION

21%

Complications from integrations or service unavailability



MALICIOUS ATTACK

2596

19% ransomware & 6% internal bad actors

ACCIDENTAL DELETION

20%

User or Admin error



^{**} Other data loss stems from misunderstood retention policies, gaps in current backup solutions, account closure, and more 1 Source: ESG, The Evolution of Data Protection Cloud Strategies, 2021

Microsoft recommends third-party data protection

Yet only 13% of businesses understand their role in safeguarding data¹

Microsoft shared responsibility model²:



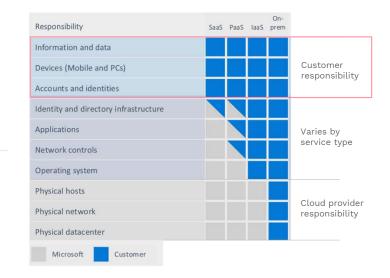
Microsoft responsibility

Availability of Office 365 applications



Customer responsibility

Protecting their own data



- 1 Source: ESG, The Evolution of Data Protection Cloud Strategies, 2021
 2 https://docs.microsoft.com/en-us/azure/security/fundamentals/shared-responsibility
 3 How does or did your organization recover Office 365 data? (Percent of respondents, N- 296), ESG Research, Data Protection Cloud Strategies, June 2019
 4 https://www.microsoft.com/en-us/servicesagreement



Why Dedicated Backup for Office 365?

Extended beyond native controls

Native Tools

No data separation

Recycle bin limitations

Baseline recovery controls

No retention/restore SLAs

Dedicated Solutions

Isolated backups from source data

Long term, extended retention

Flexible and rapid restore options

Dedicated controls for SLA compliance

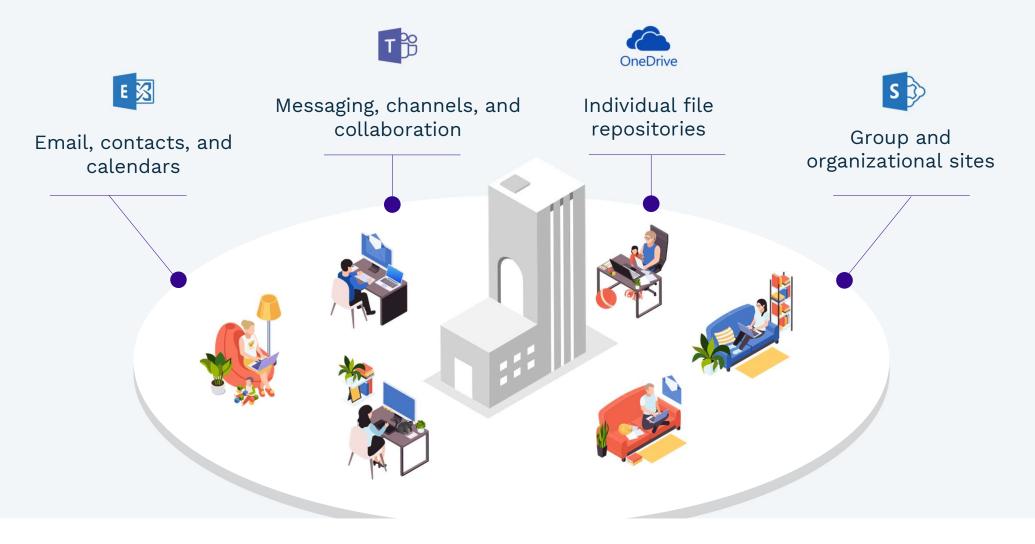






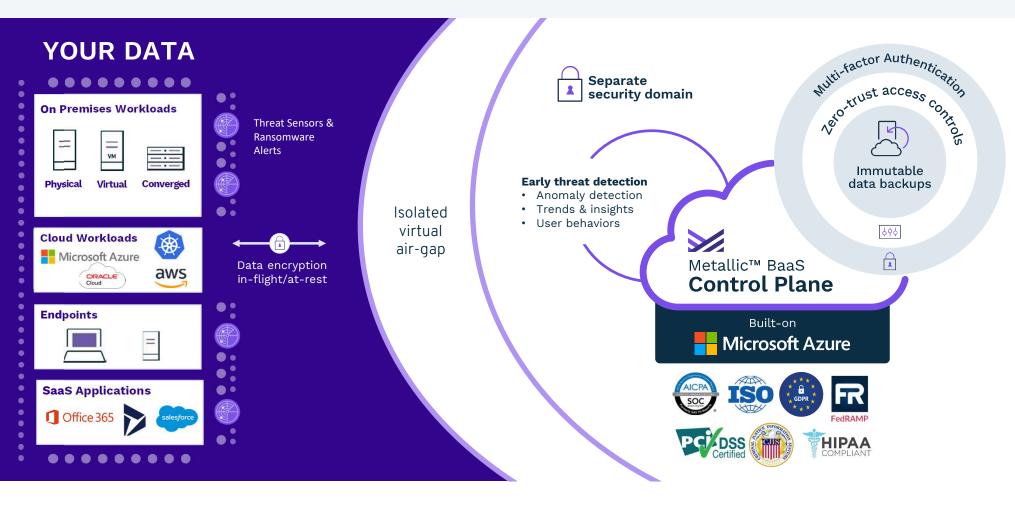


Office 365 Requires Comprehensive Coverage



Our Multi-Layered Security Approach

A new and differentiated approach to DMaaS



The Metallic® Difference

Cloud-based data backup from trusted leaders, Commvault + Microsoft Azure

Safeguard your data and comfortably meet SLAs

No compromise SaaS

enterprise-grade coverage with reduced management overhead

Up in minutes

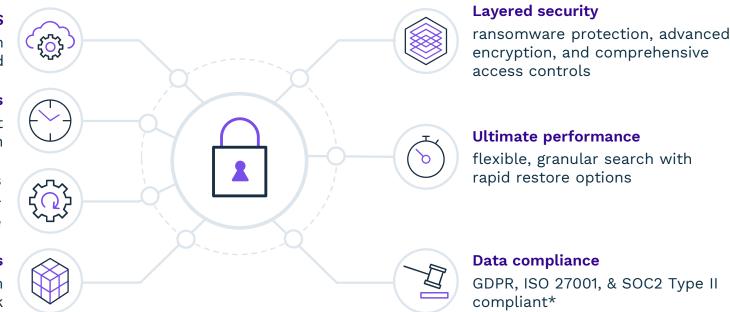
pre-configured plans & best practices built-in

Unique SaaS Plus

storage flexibility for performance and value

Isolated, immutable backups

air-gapped coverage from deletion or attack



^{*} customers remain responsible for complying with applicable laws

Metallic® DMaaS

Future-proof data backup and recovery – as a simple, cloud-native solution.

SaaS **Applications**

Unlimited storage included.



Metallic® Office 365 Backupt

For Exchange, Teams, SharePoint, OneDrive, Project



Metallic® **Backup for Microsoft Dynamics 365** For CRM applications



Metallic® Salesforce Backup

For production and sandbox environments

Hybrid Cloud Data Protection

Metallic® Recovery Reserve™ available as a storage target.



Metallic® VM & Kubernetes Backup For VMware, Hyper-V, VMC,

Azure VM, AVS, Kubernetes, Amazon FC2



Metallic® Database Backup For Microsoft SOL

Servers, SAP HANA, AWS, Oracle



Metallic® File & Object Backup

For Windows Server. Linux/UNIX. Azure Blob & Files, Amazon S3



Secure cloud storage.



Metallic® Recovery ReserveTM For long and short-term retention

Ransomware Detection

Integrated cyber deception.



Metallic[®] ThreatWise™

For early warning into threats

Endpoints

Unlimited storage included.



Metallic® **Endpoint Backup†**

For laptops and desktops

Active Directory

FREE w/any paid Metallic subscription.



Metallic® Active Directory Backup For Azure & Microsoft AD

†eDiscovery available



Metallic Government Cloud also available (FedRAMP High, hosted on Azure Government)

From the minds of Commvault with the power of Microsoft Azure









Supported Platforms and Applications

File System Backup

Linux/UNIX
Windows Server

Hypervisors

VMware Hyper-V

Application Databases

Microsoft SQL Server Oracle SAP HANA Active Directory AWS

Cloud Environments

Microsoft Azure
Amazon Elastic Compute Cloud (EC2)
Amazon Elastic Block Store (EBS)
Azure VMs
Azure VMware Solution
VMC
OCI VMs

Containers

Azure Kubernetes Service (AKS) Amazon Elastic Kubernetes Service (EKS) Oracle Container Service (OKE)

Commvault Distributed Storage

Any CNCF-certified Kubernetes Distribution, e.g.: RedHat OpenShift, VMware Tanzu, Rancher

Microsoft Office 365

Office 365 Exchange Online

Office 365 SharePoint

Office 365 OneDrive

Office 365 Teams

Office 365 Groups

Office 365 Project Online

eDiscovery

Office 365 Exchange Online Endpoints

Microsoft Dynamics 365

Sales CRM
Marketing CRM
Field Service CRM
Customer Service CRM

Endpoints

Linux MacOS Windows clients

Object Storage

Amazon S3 Microsoft Azure Blob Microsoft Azure Files

Cloud Storage

Metallic Cloud Storage Microsoft Azure Storage Amazon S3 HPE Cloud Volumes Backup

On-Premises Storage

Commvault Distributed Storage
NetApp E-Series
Dell EMC > Isilon, DataDomain
Pure Storage > FlashArray, Flashblade
HPE > Primera, Nimble, 3PAR, StoreOnce Catalyst
Hitachi > HNAS, VSP, HCP

Salesforce

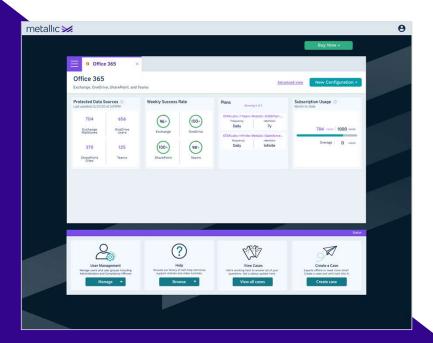
Sales Cloud Service Cloud Financial Cloud Health Cloud

erved

Metallic® Office 365 Backup

For SharePoint, OneDrive, Exchange, Teams, and more





Total protection for your Microsoft investment



Comprehensive coverage of Exchange, OneDrive, SharePoint, Teams, and more



Highly performant with granular search and flexible point-in-time/out-of-place restore options



All inclusive TCO via unlimited Azure storage with unlimited retention built-in



Robust controls, hardened security, and intuitive eDiscovery to meet SLA regulatory requirements

Compliance That Spans Your Workloads

Robust search, that works across Office 365, laptops, and desktop data

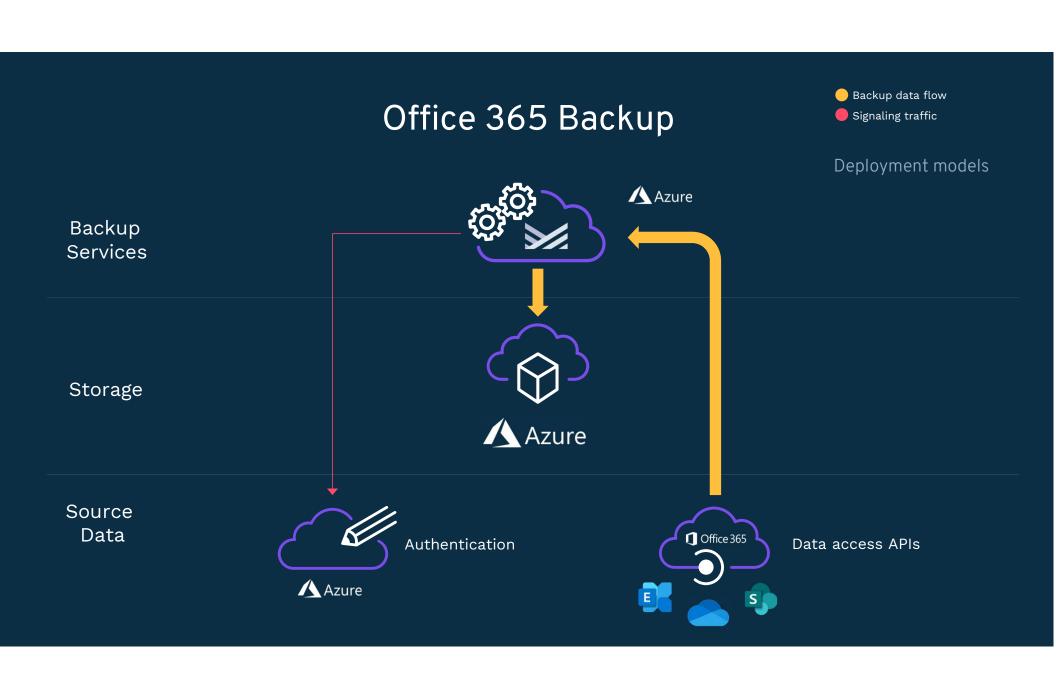
eDiscovery for Metallic supports:





With the eDiscovery package from Metallic, you get inclusive coverage that fluidly spans across Office 365 and Endpoint workloads, making compliance a breeze.





Office 365 - Protected Data

What is protected

Exchange Online



- User Mailboxes
- Group Mailboxes
- Public Folders
- Auto-discovery of:
- All Users
- AD groups
- Mailboxes

SharePoint Online



- Files
- File versions
- Folders
- Libraries
- · Lists and List Items
- Sites and sub sites
- Pages
- Permissions
- Forms
- Templates

OneDrive



- Files
- File versions
- Folders
- Auto-discovery
- Users
- Groups



Office 365 - Recoverable Data

What can you recover

Exchange Online



- Emails Entire Mailbox
 Calendars Contacts
- To Disk (MSG files)
- To Source mailbox
- To Different mailbox
- Data from deleted mailboxes
- Deleted items

SharePoint Online



- Sites
- Large file (> 2Gb)
- Top-level site
- Sub-sites
- Documents/List Items
- In-place to original location
- Out-of-place with in Site
- Deleted list/Library
- Out-of-place (different site sub-site)

OneDrive



- Files
- File versions
- Folders
- OneDrive for Business accounts
- Restore to
- Cloud (in-place)



Office 365 - Protected Data

What is protected

Project Server Online



- Lists and Libraries in project site
- Deliverables
- Task lists

Groups



- Groups created in Outlook
- Yammer Groups
- Planner Groups



Office 365 - Recoverable Data

What can you recover

Project Server Online



- In-place to original location
- Out-of-place in Project Site
- Deleted list/Library
- Project site
- Deliverables
- Task lists

Groups



- In place within Group Mailbox
- Out of place to other Group
 Mailboxes
- In place within SharePoint Group Sites
- Out of place to other SharePoint Group Sites





Teams In-place Restore Capabilities

Туре	Description	Backup	In-Place Restore
Teams	Private TeamsPublic TeamsOrg-wide Teams	Fully Supported	Fully Supported
Channels	Regular ChannelPrivate Channel	Fully Supported	Fully Supported
Tabs	 Posts Files Wiki Website Word, Excel, PowerPoint, PDF Document Library 	Fully Supported	Fully Supported
Tabs	 Tab Name Type Settings Planner Streams Forms OneNote Power BI SharePoint page SharePoint list External (non MSFT apps like Jira, Box, etc.) 	Supported: • Tab Name • Type • Settings • Forms • OneNote • Power BI • SharePoint page • SharePoint list • External apps	Supported: • Tab Name • Type • Settings As data for these apps resides in other applications, after restore of tab you need manually associate the tab to the required data source. Please see MSFT API limitations for Tab restore here
Posts	Conversation itemsReplies	Fully Supported	Fully Supported
Files	• Files	Fully Supported	Fully Supported



Granular Recovery for Exchange Example

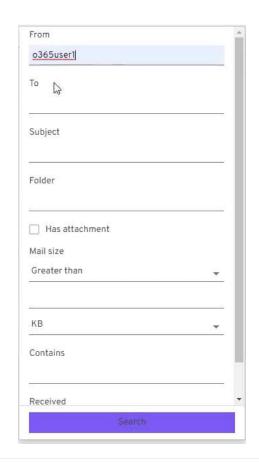
Recover <u>smallest unit</u> of data <u>direct to target</u>
<u>limiting data traversing networks</u> for
the most accurate, speediest recovery possible

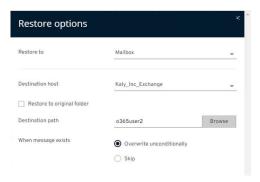
Identify the right data to recover

- Search for users by name
- Select the item level to recover (message, folder, mailbox)
- Identify specific mail items (From, To, Subject, etc.)
- Apply optional filters (e.g., specify date range, cloud copy)

Recover direct to desired destination

- Recover to original source user
- Recover to different users' mailboxes



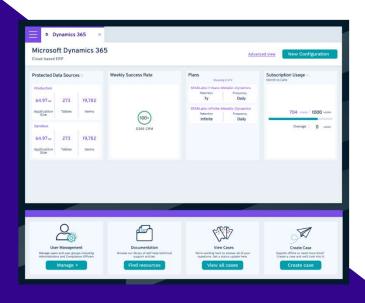




Metallic® Backup for Microsoft Dynamics 365

For CE applications





Automated protection for your CE data



Full-fidelity backups of tables, rows, columns, attributes, files, and more



Flexible restore with item-level, point-in-time, and direct-to-production recovery options



Sandbox management to populate and retain environments with granular control



Meet SLA compliance with unlimited Azure storage and unlimited retention included

Safeguard your Sales, Marketing, Service, and Field data.

Trust the experts with your **Dynamics 365 data**



Data integrity

Automated protection from migration to maturity.

Immediate restores

Direct restores for better speed & precision.



Boost productivity while meeting recovery SLAs





Worry-free retention

Unlimited retention across CE environments.

Single solution

Proven protection for Dynamics 365, Office 365, the Microsoft Cloud – and beyond.



Metallic® Salesforce Backup

For production + sandbox environments





Hassle-free protection for your Salesforce Cloud



Automate backups and protect multiple orgs - all from a single view.



Preserve content, relationships, files, custom objects, profiles, metadata, seed data, and more...



Rapidly recover deletion or attack with granular, version, and in-place restore options



Seed, retain, and repopulate sandbox environments for development and testing

Industry-proven protection for your Salesforce investment.

Salesforce - Protected Data

What's protected and recoverable



Supported Applications

Sales Cloud Service Cloud Financial Cloud Health Cloud



Supported Editions

Developer Enterprise Performance Unlimited



Supported Environments

Production Sandbox









Content

Users

Profiles

Metadata

Layouts

App settings

Objects

Default objects used to store data (Ex – Accounts, Contacts)

Custom objects created used to store data (Ex – Invoices)

Files

Files

File versions

Folders

Attachments

Libraries

Groups

Relationships

Parent

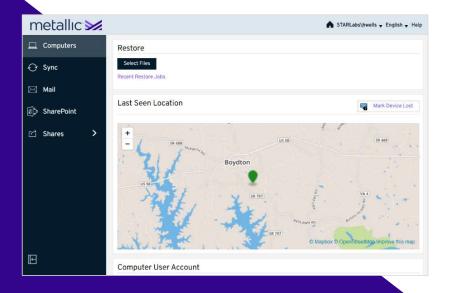
Child

Links between objects

Metallic® Endpoint Backup

For Linux, MacOS, and Windows clients





Enterprise-grade protection for your remote workforce



Silent backups: seamless, uninterrupted end user experience



Reduced downtime: anomaly detection, item-level search, and cross OS restore options



Unrivaled control: prevent misuse and drive regulatory compliance with geo-location, remote data wipe, and eDiscovery



SLA compliance: unlimited storage and 1 year of retention included, with additional eDiscovery capabilities available

*Extended data retention also available

A system is only as strong as its most vulnerable laptop.

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Anomaly Detection Capability for Core & Endpoint

Ransomware risk mitigation

Detect pattern deviations

- For the first 7 days, File Systems protected by Metallic are monitored and analyzed for day-to-day activity.
- After 7 days, a base line of file activities is established
- Activities on endpoints are checked every 5 minutes and any abnormal activity is reported

Honeypot file detects possible ransomware

· Periodic monitoring of File Systems for rogue access of hidden file

File Activity Anomaly Alert

Type Operation - Event Viewer Events

CommCell cs-sp15

Detected Criteria 1. Event Viewer Events

Event ID 137605

Monitoring Criteria (Event Code equals to 7:211|7:212)

Severity Critical

Job ID 0

Event Date Tue Jun 18 17:06:51 2019

Program CVD

Client cs-sp15 2

Detected file activity anomaly of type [Created

Deleted] in last 5 minutes. Number of files

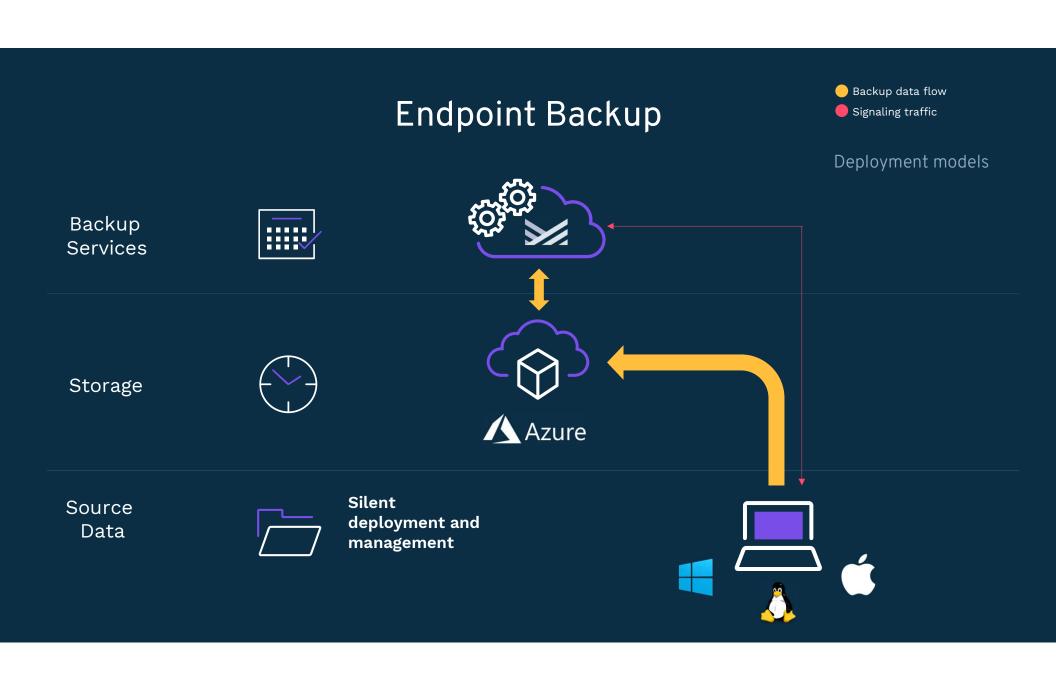
Description Modified [390] Deleted [29028] Renamed [4] and Created [2306]. Please verify the data on

the machine.

Please click for more details

Generated At: Tue Jun 18 17:07:26 2019





Granular Recovery for Endpoint Example

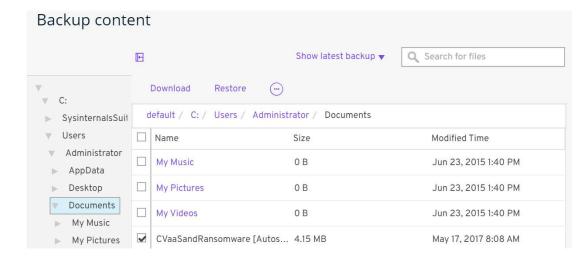
Recover <u>smallest unit</u> of data <u>direct to target</u>
<u>limiting data traversing networks</u> for
the most accurate, speediest recovery possible

Identify the right data to recover

- Search for users or devices by name
- Select the item level to recover (file, folder)
- Apply optional filters (e.g. specify date range)

Recover direct to desired destination

- Recover to original location on the Laptop or Desktop
- Download the file directly via the browser





DMaaS With Full Flexibility for Your Hybrid Cloud



SaaS plus means:

- Flexibility for cloud OR on-premises backup target
- Flexibility to leverage your existing storage investments cloud or on-prem
- Flexibility to choose Commvault's integrated on-premises scale-out storage

Metallic® VM & Kubernetes Backup

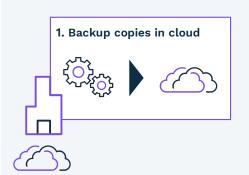
For VMware, Hyper-V, VMC, Azure VM, AWS, Kubernetes, Amazon EC2

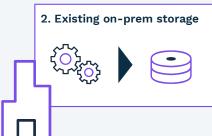
Metallic® Database Backup

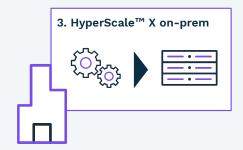
For Microsoft SQL Servers, SAP HANA, AWS, & Oracle

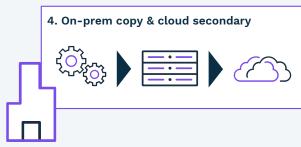
Metallic® File & Object Backup

For Windows Server, Linux/UNIX, Azure Blob & Files, Amazon S3









Metallic® VM & Kubernetes Backup

VMware, Hyper-V, VMC, Azure VM, Kubernetes, Amazon EC2, OCI VM







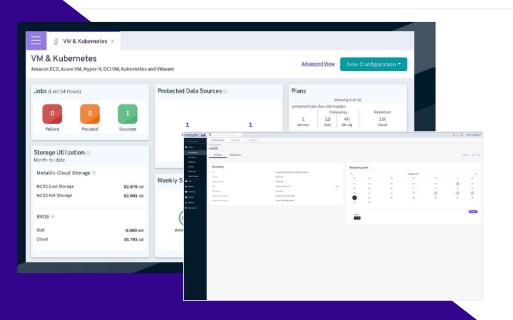
wmware "CLOUD"











Essential DMaaS protection for hybrid workloads



Full breadth: coverage across on-premises to cloud-native to support hybrid cloud environments



Kubernetes protection: enterprise-grade DMaaS protection for all CNCF-Certified Kubernetes distributions



Transparent: flexible pricing per instance, single interface

Unified data protection that supports your entire hybrid cloud journey. From on-premises to cloud workloads, and cloud-native apps in containers.

VM & Kubernetes Backup

Hypervisors





Protection

- Agent-less VM backup
- Crash consistent protection
- Browse & select VM's
- Add VM filters/rules
- Auto select transport modes
- via Local Network (NBD)
- via Local ESX server (HotAdd)
- via Storage network (SAN)

Recovery

- Full VM
- Guest files and folders
- VM files (vmdk, vmdx)
- Attach disk to different VM
- Out-of-place / different vCenter
- Out-of-place / Azure

Cloud Workloads





Protection

- No software deployment required
- Snap & Streaming
- Crash consistent protection
- Files and folders
- Attached disks

Recovery

- Full VM
- Guest files and folders
- Attach disk to different VM

Kubernetes



Protection

- · Labels and selectors, or namespaces
- Application consistency
- Applications (Pod, deployment, Stateful or workload)
- Persistent volumes
- Custom Resource Definitions (CRDs)
- Image registries
- CSI snapshot

Recovery

- Application
- Volume and data restore
- Application manifest restore
- In-place / Out-of-place



Metallic® Database Backup

Microsoft SQL and Active Directory, SAP HANA, AWS, Oracle

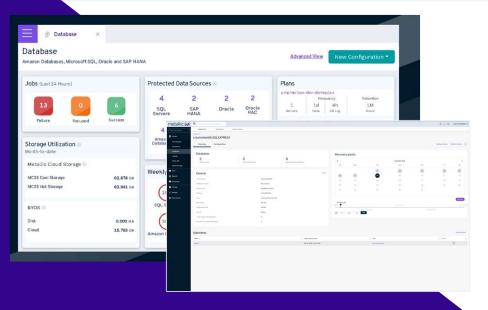












DMaaS database protection for a hybrid world



Hybrid support: seamless integration for database protection, on-prem, in the cloud, in VMs, and in Azure



Integrated: gives administrators seamless visibility to database protection



Efficiency: free up time from writing recovery scripts

Business critical protection for your databases on-prem or in the cloud – powerful, easy-to-use SaaS model with unique flexibility and ultimate security.

Database

ORACLE



Protection

- Application aware integration
- Application consistent protection
- Instances
- Databases
- Log files
- Tablespace
- Permissions

Recovery

- Full instance
- Individual databases
- Log files
- In-place / source server
- Out-of-place / different server
- Restore files to disk

SAP HANA



Protection

- Native backup API integration
- Application consistent protection
- Databases
- Log files
- Catalog files
- Permissions

Recovery

- Most recent state
- point-in-time
- specific data backup

MS SQL



Protection

- Native backup API integration
- Application consistent protection
- Instances
- Databases
- Log files
- Permissions

Recovery

- Full instance
- Individual databases
- Log files
- In-place / source server
- Out-of-place / different server
- Restore files to disk



Metallic® File & Object Backup

Windows server, Linux/UNIX, Azure Blob & Files, Amazon S3

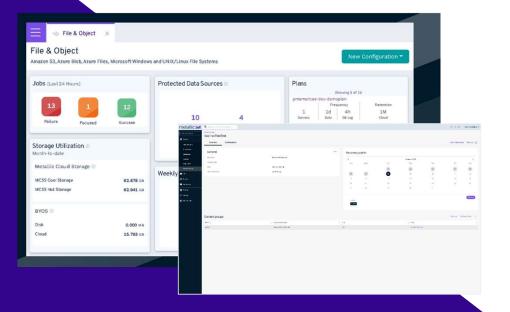












Cost optimized protection for unstructured data



Data silos: protect all your data regardless of where it lives – on-prem, in the cloud, or in VMs



Physical servers: more than just files - support physical servers on-prem and the edge



FETB pricing: optimized pricing model for unstructured data

Single solution that protects unstructured data – Windows & Linux files systems and cloud object storage reducing IT overhead and supporting your hybrid cloud strategy

File & Object

OS/File Systems



Protection

- Native backup API integration
- Crash consistent protection
- Files and folders
- System state
- **UNC** paths
- Mount points
- Permissions

Recovery

- Full systems restore
- Files and folders
- System state
- In-place / source server
- Out-of-place / different server

Object Storage





Protection

- No deployment required
- Content group

Recovery

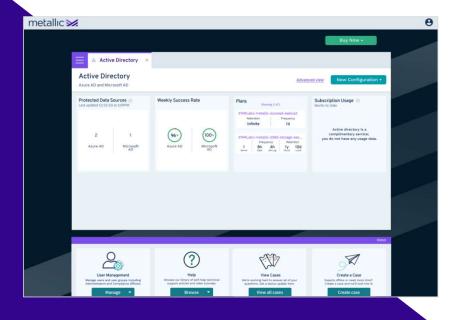
- In-place
- Out-of-place
- Data to disk



Metallic® Active Directory Backup

For Microsoft AD + Azure AD





Simple, purpose-built protection



Automated backups for single-solution protection of Microsoft AD and Azure AD



Comprehensive coverage of objects, attributes, users, groups, app registrations, and more...



Granular recovery to roll back damaging, unwanted, or accidental changes



Layered security with data encryption and air-gapped ransomware protection

Included for FREE with every Metallic service.

HyperScale X for Metallic

Expanding SaaS Plus capabilities with integrated scale-out storage



Commvault HyperScale™ X as Edge Storage for Metallic



Simplified management

Commvault's connected portfolio delivers SaaS simplicity with Local recovery



Performance & security

Rapid recovery & built-in resiliency for ransomware protection

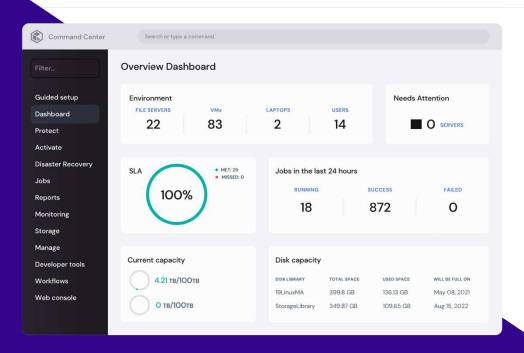


Cost optimized scalability

Edge storage can start small and scale out, as data needs grow

Metallic® Cloud Storage Service

Cloud storage options for Metallic DMaaS, HyperScale X, and Commvault Backup and Recovery



NEW: Storage tiers for the easy button to cloud storage adoption, for both long- and short-term data retention needs

Enhanced flexibility: Choose between hot and cool tiers across Metallic DMaaS and Commvault software.

Simplified management: As simple as 1, 2, 3 - purchase, add, and apply. Single pane of glass management makes administration easy.

Secure: Air-gapped ransomware protection with encryption built-in, for both hot and cool tiers.

Easy adoption of cloud storage for short- and long-term data retention

Hybrid Cloud Backup

Backup data flowSignaling traffic

Microsoft Azure SAP HANA

Deployment models

kubernetes

Backup Services

Backup Storage

Backup Via Gateway for on-prem / AWS

Backup direct to cloud for Azure

Microsoft Azure

Cloud copy

Source Data

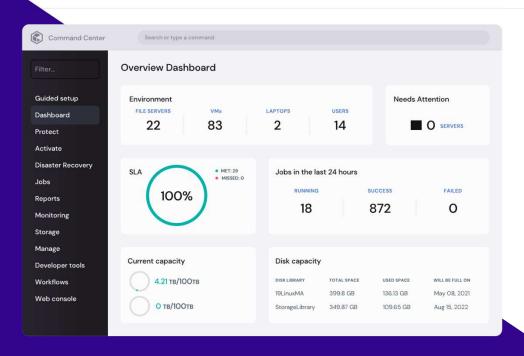
Backup Gateway



aws

Metallic® Recovery ReserveTM

Cloud storage options for Metallic DMaaS, HyperScale X and Commvault Backup and Recovery



NEW: Storage tiers for the easy button to cloud storage adoption, for both long- and short-term data retention needs

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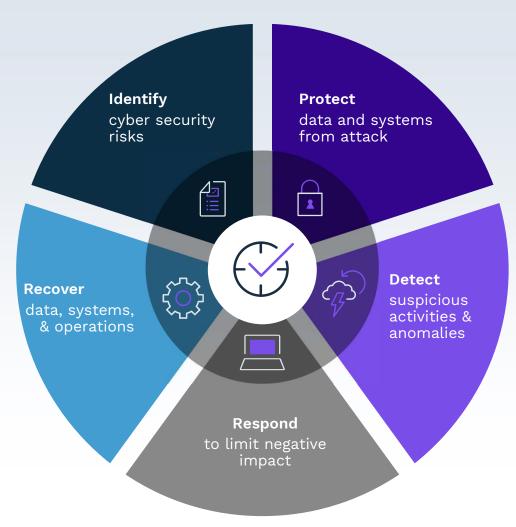
Secure: Air-gapped ransomware protection with encryption built-in, for both hot and cool tiers.

Cost: No egress, no guesswork, no hidden fees

Easy adoption of cloud storage for short- and long-term data retention

The Ransomware Recovery Framework

A proactive strategy for your data



Source: NIST Cybersecurity Framework

Three Keys for Comprehensive Ransomware Protection

A multi-layered approach to data protection





Security IQ Dashboard

Advanced security tools and insights



Outcomes

Evaluate and continuously improve backup security stature



Insights

Gain real-time visibility into critical events, anomalous activities, and vulnerabilities

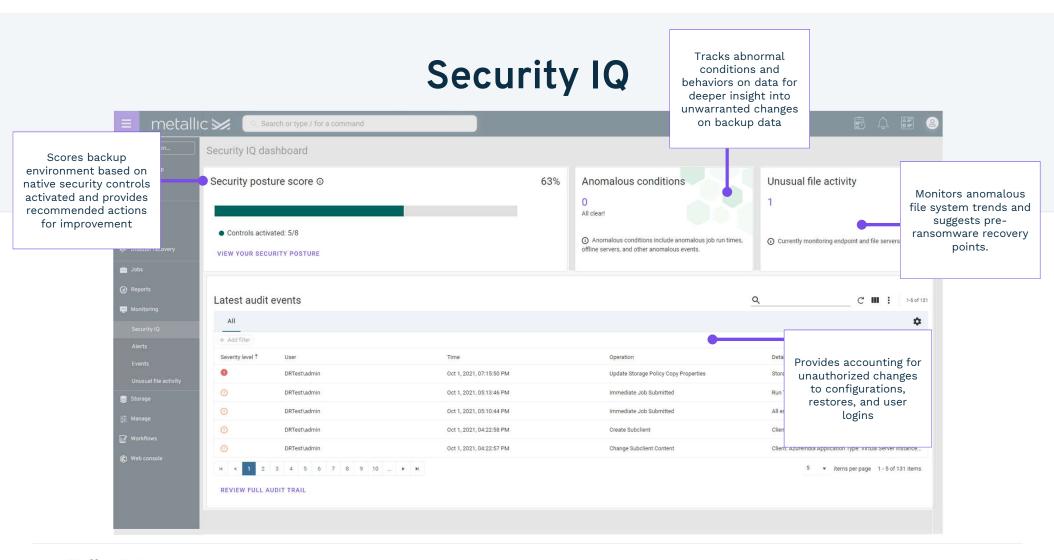


Recovery Points

Make informed recovery decisions to exceed SLA objectives

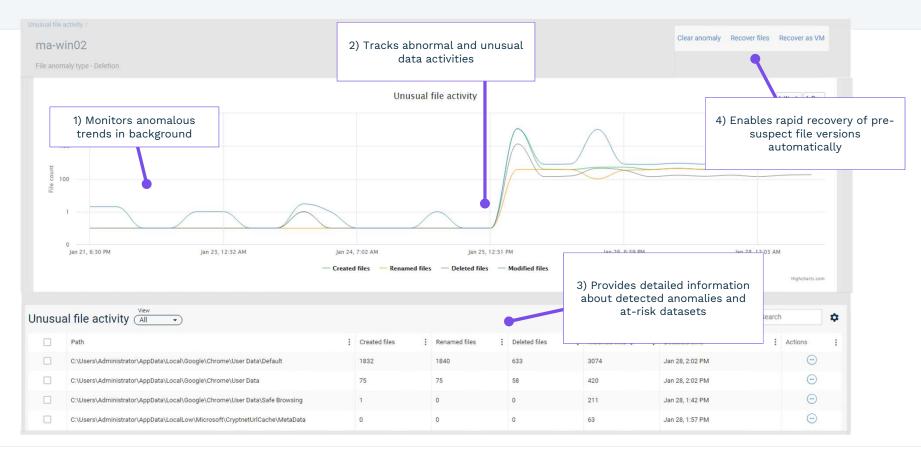








Intelligent Ransomware Recovery





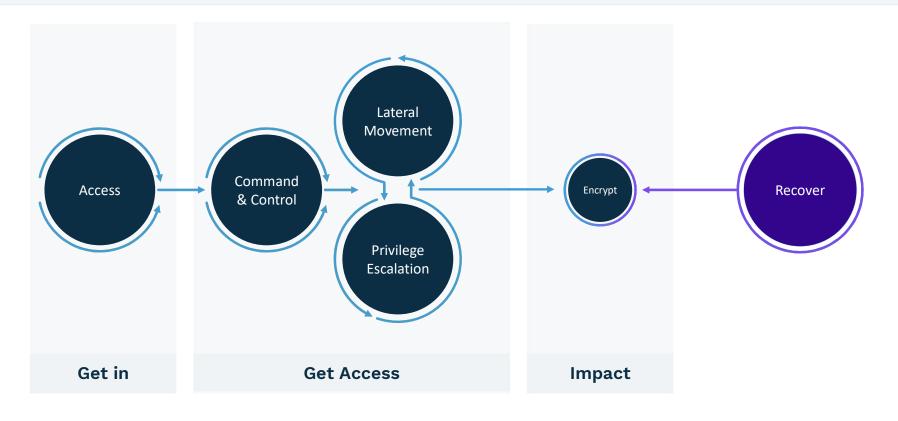
Ransomware New Normal

No customer boundary is impenetrable

Encrypt

2015-Present

Unpatched legacy systems still vulnerable Ex: WannaCry, NotPetya, etc.



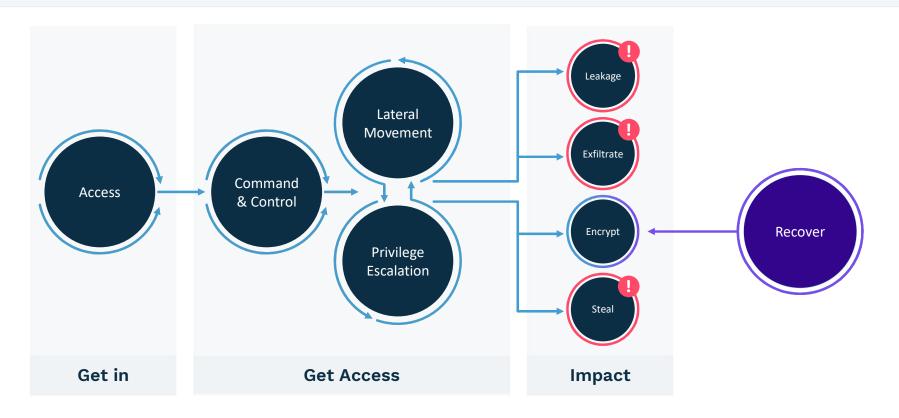
Ransomware New Normal

No customer boundary is impenetrable

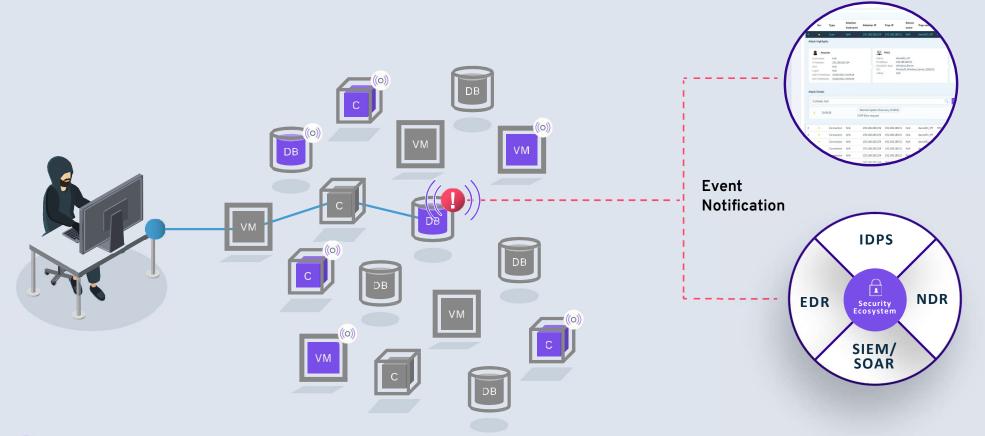
Encrypt and Steal

2020-Present

Double / Triple Extortion — Big Game Hunting Maze RaaS > Egregor RaaS, LockBit 2.0, etc.



Lightweight, Highly-Accurate Threat Signals

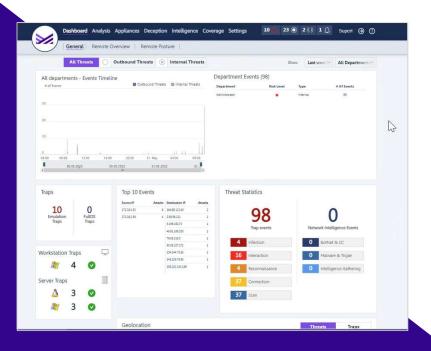


Threat Sensors only visible to bad actors

Metallic® ThreatWiseTM

Integrate Cyber Deception





Early Warning Ransomware Detection



Intelligent decoys that mimic and behave-like legitimate assets



Precise alerts to pinpoint threats without false-positives or alert-fatigue

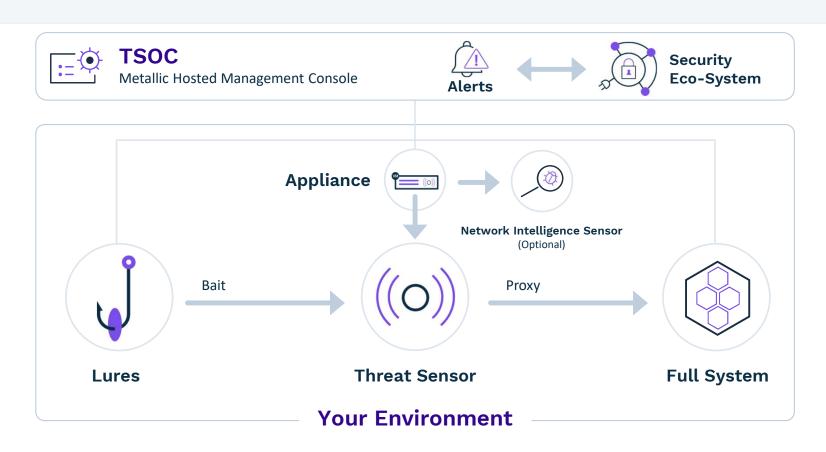


Rapid scalability to protect entire environments and applications in seconds



Simple SaaS delivery with flexible, lightweight architecture

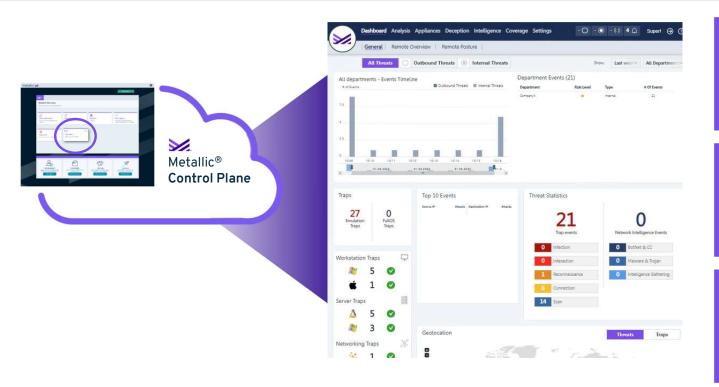
High Level Architecture



TSOC

ThreatWise™ Security Operations Console





Manage ThreatWise™ appliances, deploy threat sensors and view events

Point of Integration to Security Eco-System such as SIEM, Firewall, NAC and Sandboxes

Accessed via Metallic Hub/Control Plane

Threat Sensor Deployment



Out of the box

Threat Sensor

Replicated Network Assets

- Highly scalable due to mass and bulk deployment
- Seamless blend in due to configurable services
- Deployed in Seconds

Category	Used Cases	
Workstation	Windows, Linux or Mac Endpoints	
Servers	DatabasesBackup Servers	Virtual Machines
loT Devices	PrinterSecurity Cameras	Point of SaleSmart Lights
Networking	Switches (incl. PBX)	• VPN
Medical	• MRI • CT	 PACS Systems
্ৰি _{ট্ৰ} Industrial	• SAP • PLC	• SCADA
\$ Financial	• SWIFT	• ATM

The Security Guy

The Backup Guy





CYBER THREAT ACTOR MOTIVATION NATION-STATES GEOPOLITICAL CYBERCRIMINALS PROFIT HACKTIVISTS IDEOLOGICAL TERRORIST GROUPS **IDEOLOGICAL VIOLENCE** THRILL-SEEKERS SATISFACTION **INSIDER THREATS** DISCONTENT

Thank You!



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